

Wishing you a very Happy Christmas



Tis the Season to be Jolly! We hope that you all have a wonderful Christmas. Our Christmas preparations are well underway. Service users and staff have had a very busy time getting ready for Christmas and enjoying festive events along the way. On the 22nd November the Hub hosted its annual Christmas Community Day, a big thank you to our local Councillor Adrian Gregson and the local branch of the Freemasons for sponsoring the event. Santa was exceptionally busy with hundreds of children queuing to see him.

The Mayor of Worcester Cllr Dr Matt Lamb was one of the first people through the door, we very much appreciate that he took time out of his busy schedule to attend. He had a good chat with Santa and was impressed to see the array of presents that Santa had for all the children. As you can imagine the excitement was immense, the service users from Bath Road and the Outlook Project helped out with fundraising for Tuesday Club and ongoing upkeep for the Defibrillator.



The Mayor's charity for the year is Acorns Children's Hospice, they were also in attendance in the main hall to raise funds for the amazing work they do to provide vital care for about 260 local children and families every year. In September a representative from Acorns visited Bath Road one afternoon to thank the service users for the efforts and funds they raised from the tea party they held in August.



Kevin is retiring

Kevin has worked with us since 2016 and he will be sorely missed by all of us, his last day will be 22nd December. He's looking forward to spending more time with his wife and family. Needless to say he will have more free time to go to Villa Park to support his beloved football team in the hope that they will remain towards the top of the table.



In 2019 Kevin was promoted to Deputy Manager and he has been a tremendous support to Brett. He will certainly be remembered for his humorous storytelling and infectious laugh. He's always been very passionate and dedicated to ensuring the highest standard of care is provided for all the service users. We wish him all the best and no doubt he will pop back to see us from time to time.



Welcome to Paul

Paul moved into Bath Road towards the end of November. Prior to moving in he visited the home many times and was a regular visitor at Tuesday Club. This gave him the opportunity to make an informed decision and as time went by he was getting very excited about moving into Bath Road.

When we got the go ahead we had quite a lot of work to do to prepare for his arrival.

A new ensuite was put in and the room decorated. Paul was keen to be involved when Ben was decorating he came in to help. He is delighted with his new room, he loves elephants and as you can see from the photo the wallpaper he chose for the feature wall is stunning. He is going to spend a day one week helping Ben when he is doing maintenance work at the Outlook Project.

He is also very keen to help out around the home and enjoys preparing the evening meals, doing laundry and cleaning up in the evening after dinner. He is also getting to know his way around Worcester and enjoys taking a walk around the Diglis area and going down to the river to see the swans.



Bath Road



A lot has been going on at Bath Road in the recent few months with preparing for Paul moving in and celebrating Andrew and Kelly's birthdays.

Andrew's birthday is close to Halloween, so the staff took the opportunity to throw a party and invited their friends from Redditch. You can see everyone made a huge effort to dress for the occasion. Danny won a prize for the best dressed costume. There was plenty to eat and lots of games to entertain them. Andrew really enjoyed it and when the party was over he took some quiet time out to open his presents, he was very pleased to find some cider.

Kelly's family visited her on her birthday, she really enjoyed the day and was very excited when opening her presents. That evening all the residents and staff went out for a meal to celebrate the occasion.

Outlook Project

Colin turned 50 this year and to celebrate Brett accompanied himself and Leo on a Mediterranean cruise, they really enjoyed every moment of it. They visited lots of wonderful places and of course Colin loved having his daily swim.

Kevin and Hannah took Andrea, Annabel, Gail and Sam to Cyprus for a week, they really enjoyed it. It was the first time they had been abroad for a very long time. Sam enjoyed going out on day trips whilst the girls took it a little easier and spent quite a bit of time around the pool relaxing and soaking up the sunshine.

Andrew and Kevin drove the service users to Jurassic World in London for the day. From the moment they arrived they were surrounded by lush jungle setting. The animatronic dinosaurs were amazing, they had never seen anything like it before. The magic of the movies certainly came to life. The staff were engaging and stayed in character throughout their visit, making the experience feel authentic and exciting.



Hard at Work



Simon attends Day Opportunities with Ben two days a week. He has been doing this for over ten years now and he really enjoys it. He is continually learning new things and he gets a lot from it. He really enjoys gardening, but now that the colder weather is

here the amount of gardening work has reduced so getting him involved in other projects is important. A couple of weeks ago he helped Ben to replace some fascias for one of our customers. It was the first time Simon had worked at heights, prior to doing this Ben carried out a full risk assessment with him. As you can see from the photo, Simon was absolutely delighted to be able to work on this job.

Congratulations to Dan

Dan joined us as a Support Worker at Bath Road in March 2019 and was promoted to Deputy Manager in 2023. Now that Josephine stepped back as Registered Manager Dan is ready to take on the responsibility of Registered Manager. He has worked hard to achieve this, he had to study for Level 5 in Social Care and has applied to the Care Quality Commission for his official registration. We expect this will come through later this month.



Hugh



Hugh celebrated his first birthday in September and since then he is a regular visitor to Head Office. Needless to say he gets lots of attention when he comes in. He is showing a keen interest in the business and likes to get involved and help out when he can. By the looks of things he likes sitting in the MD's chair (watch out Noah!) and helping Lisa to reconcile accounts.



StitchKit has been particularly busy with orders for Christmas, he spent one afternoon downstairs helping Kirsty and Rachel to pack up some boxes. He was exhausted after all the hard work and slept well when he got home. He is hoping that Santa will know that he has been a very helpful young man and that he will be rewarded well when Santa comes down the chimney to visit him on Christmas eve.